



• FINANCIAL SERVICES GUIDE

PREPARED ON 23 JUNE 2021

This Adviser Profile is Part 2 of the Financial Services Guide (FSG) and should be provided to you with FSG Part 1. These two documents (Part 1 and 2) complete the FSG.

This Adviser Profile sets out my contact details, professional details, the services and products I provide and how I am paid. Most importantly it's a snapshot of who I am and how you can contact me.

MY DETAILS

Name	Farrell Spungin
Business Name	Experien Insurance Services
Address	Level 2, 600 Church Street, Cremorne VIC 3121
Postal Address	GPO Box 2710, Sydney NSW 2001
Telephone	1300 796 577
Website	www.experien.com.au

Experien Insurance Services (Rep No. 320626) has been appointed as a corporate authorised representative of Affinia Financial Advisers Limited (Affinia) AFSL No. 237857. The contact details of Experien Insurance Services (Rep No. 320626) are listed above. I have also been appointed as an authorised representative of Affinia to provide financial services on its behalf and am authorised by Affinia to distribute this FSG.

Authorised Representative Number: 331845

Qualifications & Designations

- Bachelor of Commerce
- Diploma of Financial Services (Financial Planning)

Experience

- I have been providing financial advice services to clients in Australia since 2008. Prior to this I was involved in the financial advice industry in South Africa since 1988.

How to provide me your instructions

You may specify how you would like to give me instructions on buying or selling the financial products listed under "My financial services" by telephone, fax or email. Please refer to my contact details above.

Professional Memberships

- Association of Financial Advisers

MY SERVICES

I am authorised to provide the following services:

- Financial Advisory / Planning
- Life Insurance Advice
- Investment Advice
- Superannuation Advice
- Retirement Planning Advice

I am authorised to provide financial product advice and deal in the following product types:

- Basic and non – basic deposit products
- Debentures, stocks or bonds issued or proposed to be issued by a government
- Life Insurance Risk
- Life Insurance Investment
- Managed Investments, including Investor Directed Portfolio Service (IDPS)
- Retirement Savings Accounts
- Superannuation

FEES AND COMMISSIONS PAID TO AFFINIA

Initial commissions paid to Affinia

Affinia may receive initial commission from the product providers if you decide to purchase a product I recommend. The amount of initial commission is calculated as a percentage of the premium paid by you. The commission is paid by the Insurer when you purchase the insurance.

Initial commissions, where permitted by law, are calculated as follows:

- Life Insurance risk products: between 0% - 66% (GST inclusive) of the premium that you pay.

Ongoing commissions paid to Affinia

Ongoing commissions may be paid regularly by the product provider for the length of time that you hold the product. They are usually paid to Affinia by the product provider out of the revenue the product provider earns.

Ongoing commissions, where permitted by law, are calculated as follows:

- Life Insurance risk products: between 0% and 22% (GST inclusive) of the renewal premium. For level commission arrangements this will be up to 30% (GST inclusive) of the renewal premium.

For example, if an insurance product is recommended and you pay a premium of \$500, then the total "upfront" commission paid by the product issuer to Affinia will be between \$0 and \$330. Thereafter, the "ongoing" commission paid to Affinia will be between \$0 and \$110 (assuming upfront commission arrangements and there is no change to the premium you pay in subsequent years).

Fees and Charges

Fees may be charged for the services I provide. These fees will be agreed upon and confirmed to you prior to any service provided. The way that fees are charged will depend on the type of arrangement you have in place with me.

The arrangement we have will either be an ongoing fee arrangement or an annual service arrangement. Current fees and charges (GST inclusive) are:

Advice Preparation Fees

Fees for the preparation of your advice may range from \$0 to \$10,000, however most commonly we do not charge a fee to prepare your advice.

Ongoing Advice or Annual Service Fees

We do not commonly charge ongoing advice fees however if you are on an ongoing fee arrangement, the fee for your ongoing service may be:

- a set fee between \$0pa and \$10,000pa which may be deducted from a nominated account or invoiced to you directly; or
- a fee that is calculated as a percentage of your total portfolio between 0%pa and 2.5%pa which may be deducted from your nominated account or invoiced to you directly.

We do not commonly charge service fees under an annual service agreement, however if you are on an annual agreement fees may be:

- a fixed fee of between \$0 and \$10,000 payable in one lump sum or in instalments; or
- a fee calculated as a percentage of your total funds under advice between 0%pa and 2.5%pa payable in one lump sum or in instalments; or
- a fee calculated at an hourly rate based on the time we have spent providing services to you.

The exact amounts of fees and charges and initial and ongoing commissions for the products you have purchased as a result of my recommendation to you will be detailed in your Statement of Advice.

How my associates and I are remunerated

When Affinia receives either a fee or an initial or ongoing commission as a result of a recommendation I have made to you, Experien Insurance Services is paid 100% of the commission and fees paid to Affinia.

I am an employee and shareholder of Experien Insurance Services which pays me a salary, bonus and potential dividends from the commissions and fees received. Bonus payments are conditional upon satisfaction of a range of performance criteria.

Other benefits I may receive

As an authorised representative of Affinia I may receive other benefits, including information technology software and support, professional development programs and conferences. I may also be entitled to other incentives including entertainment benefits, valued at under \$300. Where required by law, such benefits will be recorded in an *Alternative Remuneration Register* which is available to you on request.

Referrals

Experien Insurance Services has referral relationships with various third parties (which may include banks, accountants, mortgage brokers, general insurance brokers, solicitors and others) where the third parties refer clients to Experien. These third parties do not have any associations with Affinia Financial Advisers Limited. All referral payments made to these third parties will be disclosed to you as part of any written advice provided to you by Experien.

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